



EMERGENCY AID

BOTHELL | SEATTLE | TACOMA

SUPPORTING UW STUDENTS

Emergency Aid is a tri-campus effort to help support students in their times of need. When students submit a request form, it is reviewed by a small group of dedicated staff who specialize in student affairs, financial aid, housing, health and wellness, and other fields.

Staff follow these guidelines as they consider an emergency aid request and determine possible solutions:

- Every case is treated on an individual basis.
- Student values of all backgrounds are respected. Finding a resolution that works for a student's circumstances is important.
- Students are treated with empathy and compassion.
- Some cases are more complex and may not be solved with the resources UW has to offer, but emotional support can help too.
- All student information is held with integrity and confidentiality.

THE PROCESS

When students submit an emergency aid request, the processing of their request goes as follows:

- An email is generated alerting select staff members of an aid request submission. They then review the request form.
- After reviewing the form, they can evaluate a student's eligibility for all types of assistance and consider other indications of the student seeking assistance.
- A point person from the student's campus will reach out to the student and gather any additional information needed for case evaluation.
- Once all information is collected and evaluated, a number of solutions may be posed to the student. These may include increases in grant, loan, or scholarship awards, referrals to resources like the Counseling Center or food pantry, or external resources.
- The time to resolution may range from a day to one week, depending on the complexity of the situation.